IX System Maintenance

Backup and restore project data, upgrade.

1. Backup and Restore

a. Backup All Data

When door station IX850 in "Installer Mode", tap in the middle of blue bar -> "settings" -> to Page3 -> "Backup and Restore" -> "Backup"
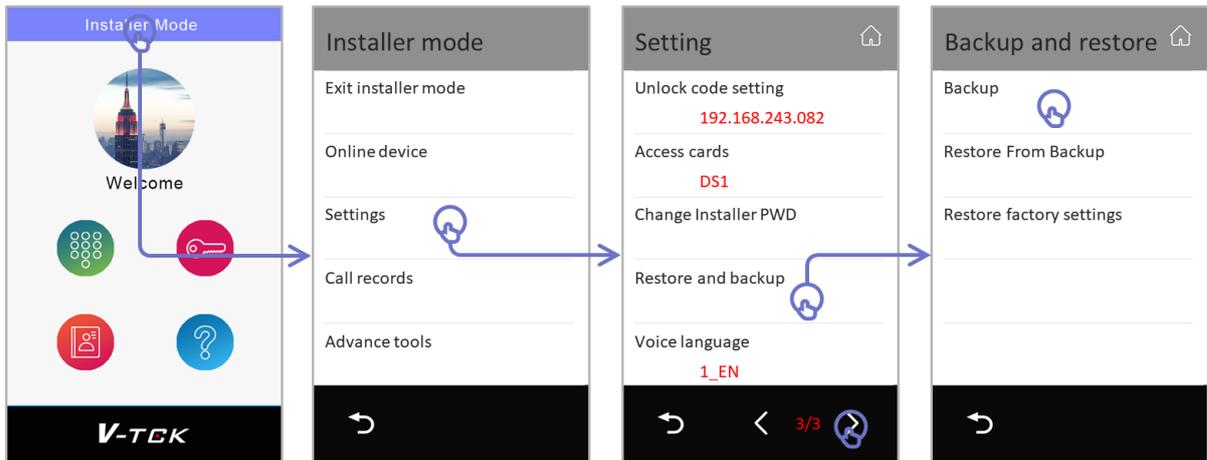
In backup menu, as below:
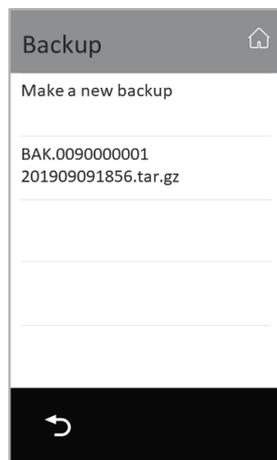
> **Make a new backup:**
> To make a new backup of this door station to SD card.

All backups in SD card will display in the list, tap any of backup in the list to cover this backup with new data.

b. Restore

Restore all data from SD card, tap "Restore" in "Backup and Restore" page
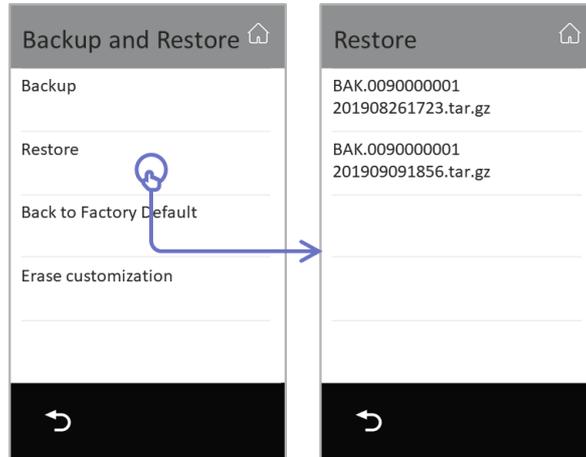
Tap backup in the list to restore the backup.

c. Back to Factory Default

Tap to back all settings to factory default.

d. Back and Restore Monitor

Tap "Settings" -> "Manger" -> "Backup and restore", as below:
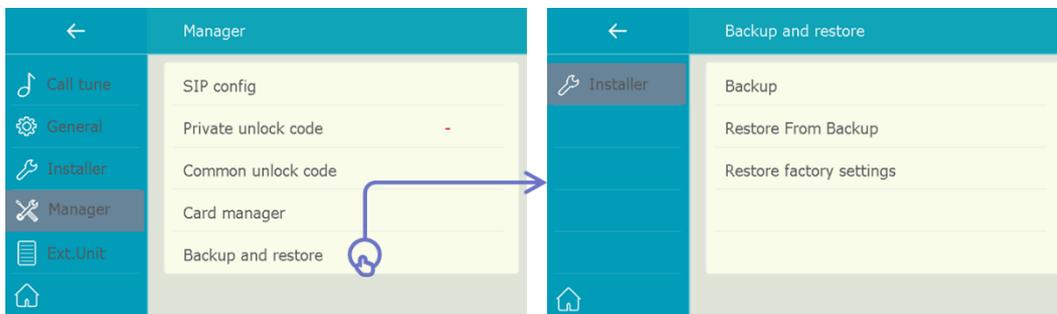
2. Upgrade

Firmware, data upgrade. Upgrade could also be RES file from cloud, any data download from cloud server or local server are called upgrade

a. Door station IX850

When door station in "installer mode", tap middle of blue bar -> "settings" -> "backup and restore" "Upgrade" in 2nd page.
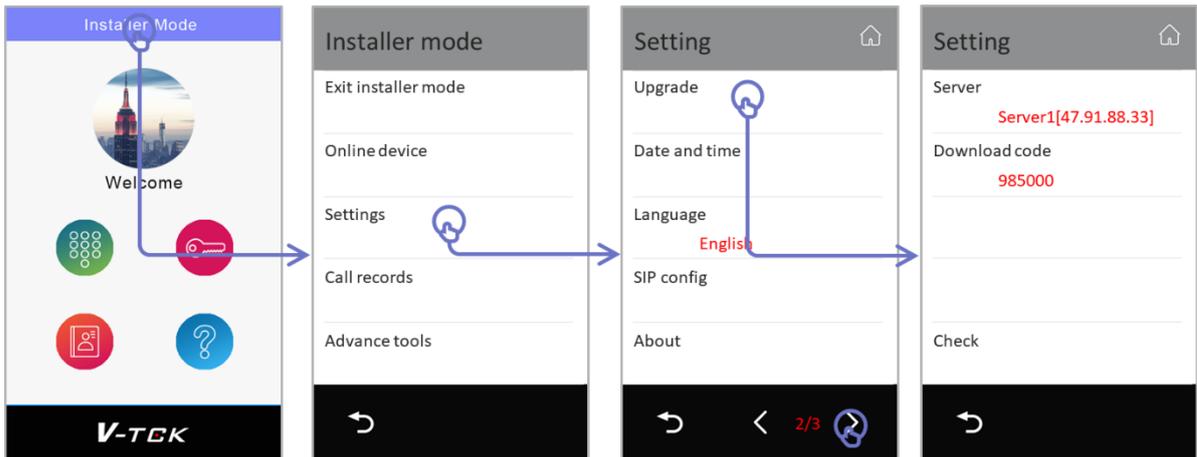
Server:
> Select a server or SD card for files download for upgrade.

Download code:
> Input download access code

Check:
> Apply changes and check for updates

Above information will provide by VTEC technical support when required. English standard version as below

Server	Download code
47.91.88.33	985000

b. Monitor IX471

On the IX471 needed to upgrade, tap "Settings" -> "Installer" -> "Upgrade" -> input installer password if required, update as below:
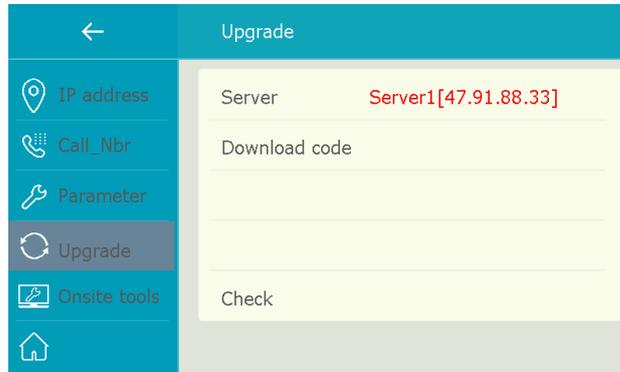
Server:

Select a server or SD card for files download for upgrade.

Download code:

Input download access code

Check:

Apply changes and check for updates

Above information will provide by VTEC technical support when required. English standard version as below

Server	Download code
47.91.88.33	9471000

c. Door stationIX610

IX610 could only online via IX471, please connect with IX471 and binding the OS to the IX471. (or search by online)

On monitor, tap "Ext.Unit" -> "Outdoor stations" -> select the door station need to update.
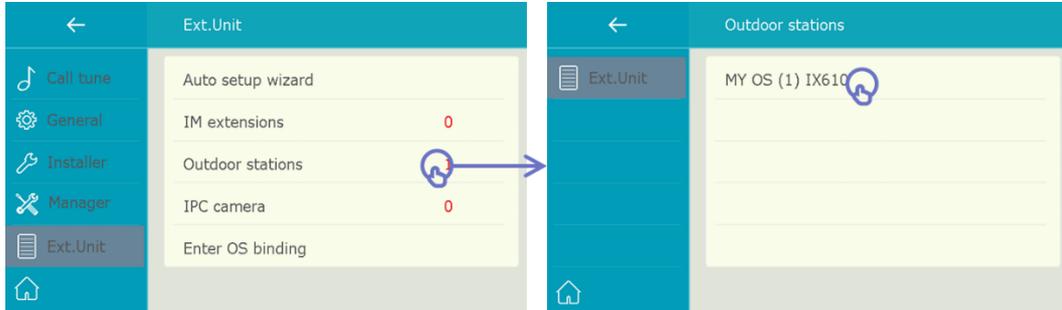
Tap "Upgrade"
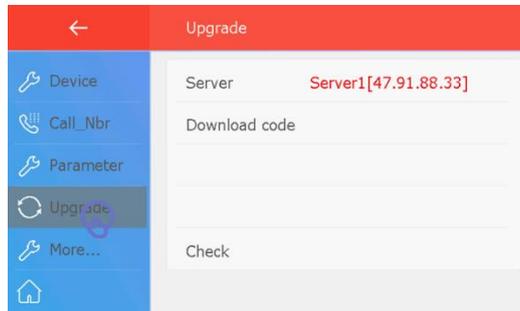
Server:

    Select a server or SD card for files download for upgrade.

Download code:

   Input download access code

Check:

    Apply changes and check for updates

Above information will provide by VTEC technical support when required. English standard version as below

Server	Download code
47.91.88.33	961000

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Skype: v-tec02
Email: support@v-tec.com.cn

d. Remote upgrade all

When door station in installer as below, in installer men -> tap "Advanced tools"
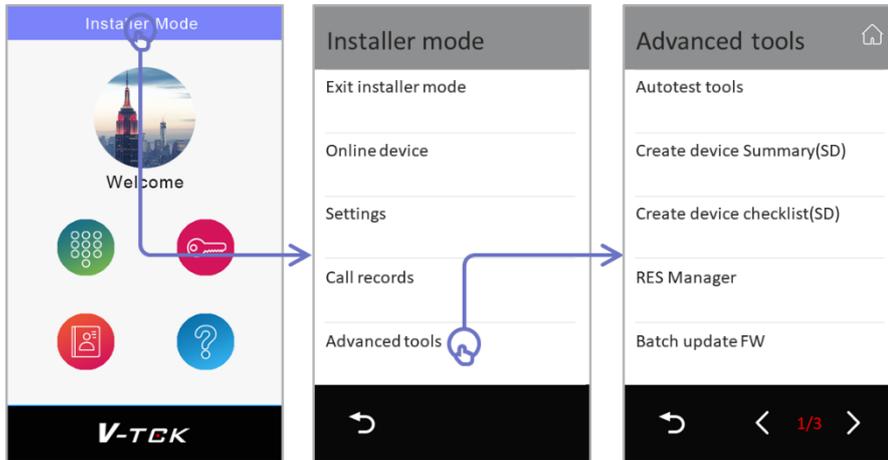
Tap "Batch upgrade" to upgrade all online device

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Skype: v-tec02
Email: support@v-tec.com.cn

3. Factory Default Setup

1. Door station IX850

When door station IX850 in "Installer Mode", tap in the middle of blue bar -> "settings" -> "Factory default"
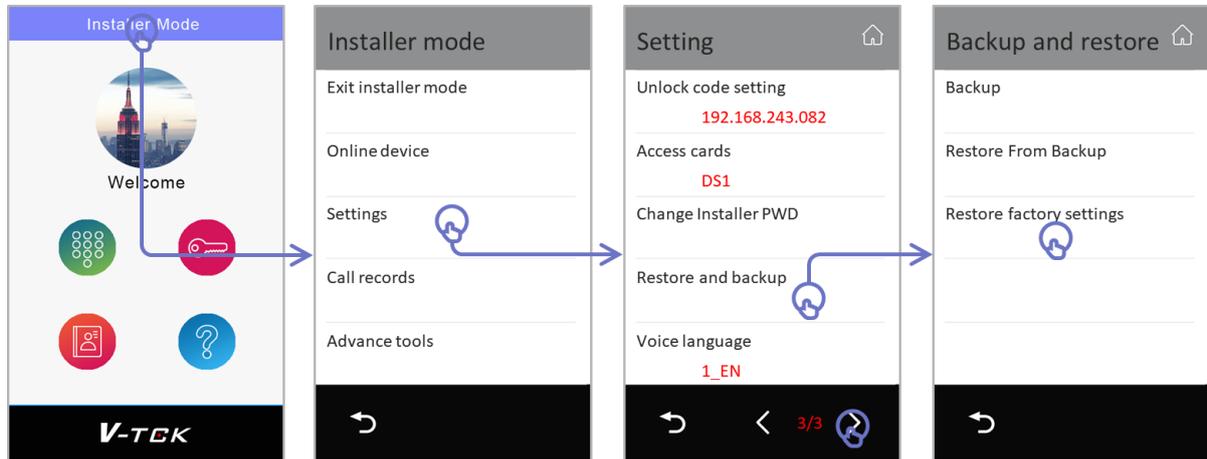
2. Door station IX610

Short EB+ and EB-, and long press 5s to setup factory default
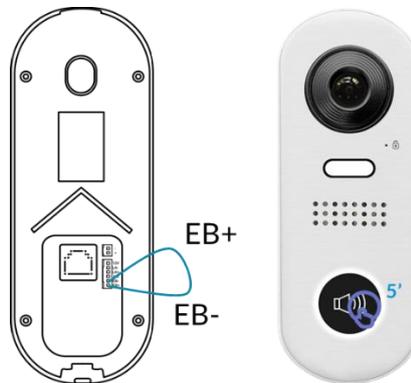
3. Monitor IX471

Tap "Settings" -> "Manger" -> "Backup and restore" -> "Restore factory settings", as below